School Sealant Program a Focus on Case Management

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50 Schools in Clark
5 Schools in Lyon
5 Schools in Washoe
Step 1: We Travel to Your School

Car ride to your school

Riding by cart into your school

The team brings us to your school
Step 2: Oral Health Education

We teach in small groups

Good oral health habits are fun!

We teach large groups
Step 3: Assessment and Sealants

Sealant supplies travel to your school

Future Smiles in action
Step 4: Case Management

1) **Assessment:** Our program provides a comprehensive oral health screening and reports all findings in an electronic health record.

2) **Communication:** Case management is responsible for follow-up communication with the child’s parent/guardian to facilitate proper treatment navigation to a dentist that addresses their dental needs. Status and notes are internally documented in each child’s electronic health record.

3) **Completion:** Our goal is to fully direct the completion of dental restorative treatment for children in need. Dental restorative treatment includes repairing or replacing teeth via fillings, root canals, crowns and implants. Our case managers conduct follow-up calls, where they communicate with our referral partners and the dental hygiene team to document the completion of treatment.
Basic Screening Survey- BSS

- **BSS Zero** – No treatment needed for a child with no tooth decay and no other dental healthcare need.
- **BSS One** – Early treatment needed for a child with low to moderate tooth decay, no abscesses and no history of pain. These children will need additional treatment navigation to a dentist for restorative dental treatment.
- **BSS Two** – Urgent treatment needed for a child with moderate to severe tooth decay, one or more abscesses and a history of pain. These children need additional treatment navigation to a dentist, ideally within 72 hours, to a dentist for restorative dental treatment.
BSS Outcomes

Figure 1: Urgency Level for Children Seen by Future Smiles (N=4,565)

- BSS 0: 2790, 61%
- BSS 1: 1175, 26%
- BSS 2: 600, 13%
Case Management Outcomes

Figure 2: Case Management Outcomes for BSS Urgency Levels (n=1,775)
Case Management Outcomes

Figure 4: Case Management Outcomes in Combined BSS 1 and BSS 2 Groups (n=1,166)

- Completed treatment: 582 (50%)
- Declined treatment navigation: 460 (39%)
- Pursuing treatment: 124 (11%)

Legend:
- Orange: Completed treatment
- Cyan: Declined treatment navigation
- Purple: Pursuing treatment
Payer Source Makes a Difference in Completion of Care

Figure 6: Insurance and Medicaid Outcomes within BSS 1 Group (n=774)

- Completed treatment: No Insurance 10%, Medicaid 23%
- Declined treatment navigation: No Insurance 9%, Medicaid 1%
- Pursuing treatment: No Insurance 36%, Medicaid 20%

Figure 7: Insurance and Medicaid Outcomes within BSS 2 Group (n=392)

- Completed treatment: No Insurance 14%, Medicaid 37%
- Declined treatment navigation: No Insurance 8%, Medicaid 2%
- Pursuing treatment: No Insurance 27%, Medicaid 12%
Our Story:
Itzel
Our Dental Heros:
How Yoseph Got His Smile Back
How to Let Your Partners Know That You Appreciate Them!