



# Dental Public Health Project/Activity Descriptive Report Form

Please provide a detailed description of your **successful dental public health project/activity** by fully completing this form. Expand the submission form as needed but within any limitations noted. Please return completed form to: [lcofano@astdd.org](mailto:lcofano@astdd.org)

**NOTE: Please use Verdana 9 font.**

<b>CONTACT PERSON PREPARING THE SUBMISSION AND TO ANSWER QUESTIONS</b>
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<b>PROVIDE CONTACT INFORMATION FOR ONE ADDITIONAL PERSON WHO COULD ANSWER QUESTIONS REGARDING THIS PROGRAM</b>
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**Name:** Tasha Cooper

**Title:** Executive Director

**Agency/Organization:** HandsOn River Region

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## SECTION I: ACTIVITY OVERVIEW

**Title of the dental public health activity:**

**Alabama Department of Public Health Grant  
for  
HandsOn River Region's Pay It Forward Program**

**Public Health Functions\*:** Check one or more categories related to the activity.

"X"	<b>Assessment</b>
	1. Assess oral health status and implement an oral health surveillance system.
	2. Analyze determinants of oral health and respond to health hazards in the community
x	3. Assess public perceptions about oral health issues and educate/empower them to achieve and maintain optimal oral health
<b>Policy Development</b>	
x	4. Mobilize community partners to leverage resources and advocate for/act on oral health issues
	5. Develop and implement policies and systematic plans that support state and community oral health efforts
<b>Assurance</b>	
	6. Review, educate about and enforce laws and regulations that promote oral health and ensure safe oral health practices
x	7. Reduce barriers to care and assure utilization of personal and population-based oral health services
	8. Assure an adequate and competent public and private oral health workforce
	9. Evaluate effectiveness, accessibility and quality of personal and population-based oral health promotion activities and oral health services
	10. Conduct and review research for new insights and innovative solutions to oral health problems

**[\\*ASTDD Guidelines for State and Territorial Oral Health Programs that includes 10 Essential Public Health Services to Promote Oral Health](#)**

**Healthy People 2020 Objectives:** Check one or more key objectives related to the activity. If appropriate, add other national or state HP 2020 Objectives, such as tobacco use or injury.

"X"	<b><u>Healthy People 2020 Oral Health Objectives</u></b>	
	OH-1	Reduce the proportion of children and adolescents who have dental caries experience in their primary or permanent teeth
	OH-2	Reduce the proportion of children and adolescents with untreated dental decay
x	OH-3	Reduce the proportion of adults with untreated dental decay
x	OH-4	Reduce the proportion of adults who have ever had a permanent tooth extracted because of dental caries or periodontal disease
	OH-5	Reduce the proportion of adults aged 45 to 74 years with moderate or severe periodontitis
x	OH-6	Increase the proportion of oral and pharyngeal cancers detected at the earliest stage
	OH-7	Increase the proportion of children, adolescents, and adults who used the oral health care system in the past year
	OH-8	Increase the proportion of low-income children and adolescents who received any preventive dental service during the past year
	OH-9	Increase the proportion of school-based health centers with an oral health component

	OH-10	Increase the proportion of local health departments and Federally Qualified Health Centers (FQHCs) that have an oral health component
	OH-11	Increase the proportion of patients who receive oral health services at Federally Qualified Health Centers each year
	OH-12	Increase the proportion of children and adolescents who have received dental sealants on their molar teeth
	OH-13	Increase the proportion of the U.S. population served by community water systems with optimally fluoridated water
x	OH-14	Increase the proportion of adults who receive preventive interventions in dental offices
	OH-15	Increase the number of States and the District of Columbia that have a system for recording and referring infants and children with cleft lips and cleft palates to craniofacial anomaly rehabilitative teams
	OH-16	Increase the number of States and the District of Columbia that have an oral and craniofacial health surveillance system
	OH-17	Increase health agencies that have a dental public health program directed by a dental professional with public health training

<b>"X"</b>	<b>Other national or state <a href="#">Healthy People 2020 Objectives</a>: (list objective number and topic)</b>	

**Provide 3-5 Key Words (e.g. fluoride, sealants, access to care, coalitions, policy, Medicaid, etc.) These will assist those looking for information on this topic:**  
 Access to care, volunteer, exchange

**Executive Summary: Complete after Section II: Detailed Activity Description. Please limit to 300 words in one or two paragraphs.**

Provide a brief description of the dental public health activity. Include information on: (1) what is being done; (2) who is doing it and why; (3) associated costs; (4) outcomes achieved (5) lessons learned, both positive and negative.

Pay It Forward is a value-based volunteer program where participants may exchange volunteer hours at any of more than 200 local venues for dental treatment ranging from prophylaxis, to extractions, to amalgam and composite restorations. Originally intended for pregnant women enrolled (and vetted) through Gift of Life, expectant fathers enrolled in Gift of Life programs are now also eligible. Most recently, clients of Hope Inspired Ministries, who provide training to low socioeconomic status and/or chronically unemployed men and women to help them obtain and maintain employment, are also eligible. Dentists volunteer their time and new ones are actively recruited by HandsOn River Region staff as they are the lead agency for facilitation. The program is intended to create greater access to care for the target population while enabling clients to actively contribute in acquiring the dental treatment they receive.

Alabama Department of Public Health provided a \$25,000 grant initially for FY 2019 and has now renewed it for its second year. The money is used for administrative costs, business supply needs, staffing, and recruitment. The program has effectively increased access to care for expectant mothers, expectant fathers, and chronically unemployed individuals of all ages. By requiring the clients to bank volunteer hours in exchange for their treatment, individuals feel empowered in having a role in addressing their treatment needs. Unfortunately, barriers such as lack of transportation still exist, resulting in potential providers being hesitant to sign on due to broken appointments by clients.

## SECTION II: DETAILED ACTIVITY DESCRIPTION

Provide detailed narrative about the dental public health activity using the headings provided and answering the questions. Include specifics to help readers understand what you are doing and how it's being done. References and links to information may be included.

**\*\*Complete using Verdana 9 font.**

### **Rationale and History of the Activity:**

#### **1. What were the key issues that led to the initiation of this activity?**

The Pay It Forward program initiated in Michigan. The program garnered the attention of a local Montgomery dentist, Dr. Art Steineker, who recognized the potential a program of this type could offer citizens of the River Region area facing access to care issues. But bringing the concept "home" was only the beginning. The program had no funding except for \$4,000 provided by the now defunct Envision 2020.

Being new to state government and Public Health, the new State Dental Director found the program to be very interesting and did not want to see it fail. He determined it would be a worthwhile endeavor to pursue funding that would allow the program to continue. The realization of the possible demise of such a worthwhile endeavor without a source of funding was the impetus for initiating the grant.

#### **2. What rationale/evidence (may be anecdotal) did you use to support the implementation of this activity?**

This program not only embodies people actively partaking in their own betterment, but also benefits the community through the volunteer hours logged by participants. The list of volunteer host organizations in the River Region exceeds 200 and offers an immense variety of venues. It has been shown that participants in the Pay It Forward program continue volunteering even after their financial situation improves.

## Participating Agencies for Pay It Forward Volunteers

19th Judicial Circuit Veterans Court  
 2019 Alabama Book Festival  
 211 Connects South Central Alabama  
 4-H Foundation  
 AARP Alabama  
 ACTS of Peace  
 Adullam House  
 Aid to Inmate Mothers  
 Alabama 4-H - Alabama Cooperative Extension System  
 Alabama Department of Archives and History  
 Alabama Empowerment  
 Alabama Goodwill Ambassadors  
 Alabama Hospital Association  
 Alabama Interactive  
 Alabama Kidney Foundation  
 Alabama Network of Family Resource Centers  
 Alabama Rural Ministry  
 Alabama Shakespeare Festival  
 Alabama Special Olympics  
 Alabama Sports Festival  
 Alabama State Capitol  
 Alabama Supreme Court and State Law Library  
 Alabama Wildlife Federation  
 Alacare Home Health & Hospice  
 Alzheimer's Association  
 American Cancer Society  
 American Heart Association  
 American Red Cross, Central Alabama Chapter  
 Archibald Senior Center  
 AUM Nonprofit Leadership Alliance  
 Autauga County Education Foundation  
 Autauga Creek Trails, Improvement Committee  
 Autauga Interfaith Care Center (AIICC)  
 Baptist Health Volunteer Services  
 Bayard Rustin Community Center  
 Bombshell Media Group  
 Boys & Girls Club of the River Region  
 Boys and Girls Ranches of Alabama  
 Brantwood Children's Home  
 Bridge Builders Alabama  
 Bridges of Faith International Children's Fund  
 Cancer Wellness Foundation of Central Alabama  
 Capital Area Adult Literacy Council  
 Capital City Kiwanis Club  
 Caravita Retirement Village  
 Caring for Citizens of Alabama  
 Catholic Social Services  
 Center for Child and Adolescent Development  
 Central Alabama Community Foundation  
 Central Alabama Veterans Health Care System (CAVHCS)  
 Child Protect, Children's Advocacy Center  
 Children's Center of Montgomery  
 Christ's Kitchen at Christ Lutheran Church  
 Christmas Clearinghouse  
 ClefWorks  
 Cloverdale Playhouse  
 Combat Cancer Foundation  
 Common Ground Montgomery  
 Communities of Transformation  
 Compassion21  
 COPE Pregnancy Center  
 Council on Substance Abuse-NCADD  
 Dallas County Family Resource Center  
 Destiny Girls  
 Dismas Charities Inc.

Dream Court Montgomery  
 Druids Charity Club  
 E.A.T. South  
 Easterseals Central Alabama  
 Elmore County Food Pantry  
 Elmore County Technical Center  
 Emergency Management Agency, Montgomery City-County  
 Empowering Communities-Helping Ourselves (ECHO)  
 Equal Justice Initiative  
 Eve's Circle  
 Family Guidance Center  
 Family Promise of Montgomery  
 Family Sunshine Center  
 Family Support Center  
 FedEx Ground  
 Fishers' Farm  
 Food For The Hungry  
 Fort Toulouse - Fort Jackson Park  
 Freedom Rides Museum  
 Fresh Start  
 Friends of the Freedom Rides Museum  
 Friendship Mission  
 Gift of Life  
 Girl Scouts of Southern Alabama  
 Habitat for Humanity ReStore  
 Hagar's Hope  
 HandsOn River Region  
 Head Start  
 Healthy Kids Alabama  
 Heritage Training and Career Center  
 Homestead Hospice  
 Hope Inspired Ministries  
 Hospice of Montgomery  
 House To House  
 Humane Society of Elmore County  
 Humane Society of Montgomery  
 iHeartMedia  
 Iron Men Outdoor Ministries, Inc  
 Jackson Hospital Volunteer Services  
 John Knox Manor Nursing Home  
 Joy to Life Foundation  
 Jubilee Community Center  
 Kouture Kidz  
 Lagoon Park Trail Group  
 Life Changing Mission Outreach  
 Life On Wheels  
 Macon East Academy  
 Main Street Wetumpka  
 Mary Ellen's Hearth at Nellie Burge  
 Meals On Wheels-MACOA  
 Medical Outreach Ministries  
 Mental Health America in Montgomery  
 Mid-Alabama Coalition for the Homeless  
 Montgomery AIDS Outreach, Inc.  
 Montgomery Area Chamber of Commerce  
 Montgomery Area Council on Aging (MACOA)  
 Montgomery Area Food Bank  
 Montgomery Area Hearing Loss Support Group  
 Montgomery Area Non Traditional Equestrians (MANE)  
 Montgomery Ballet  
 Montgomery Bicycle Club  
 Montgomery Botanical Gardens  
 Montgomery Children's Specialty Center  
 Montgomery Christian School  
 Montgomery City-County Public Library  
 Montgomery Community Action Committee  
 Montgomery County Archives  
 Montgomery Education Foundation

Montgomery Food for Kids Backpack Program  
 Montgomery Habitat for Humanity  
 Montgomery Housing Authority  
 Montgomery Lions Club  
 Montgomery Museum of Fine Arts  
 Montgomery Parks and Recreation  
 Montgomery Public Schools (MPS)  
 Montgomery Public Schools Office of Family and Community Engagement  
 Montgomery Rescue Mission  
 Montgomery River Region Friends of AMBUCS  
 Montgomery STE.P. Foundation  
 Montgomery Therapeutic Recreation Center  
 Montgomery Trees  
 Montgomery Zoo  
 Motherly Care  
 Mothers Against Drunk Driving® (MADD)  
 Muscular Dystrophy Association  
 National Alliance on Mental Illness (NAMI)  
 Neighborhood Services  
 Neighbors In Christ  
 New Beginnings Educational Center  
 New Heights for Youth  
 One Place Family Justice Center  
 PASS  
 Positive Parents Have Power  
 Prattville/Autauga Humane Society  
 Re-Invention  
 Reach and Rise  
 Reality & Truth Ministries  
 Rebuilding Together Central Alabama  
 Renaissance, Inc.  
 Respite Care Ministry  
 Resurrection Catholic Missions  
 Resurrection Catholic Missions of the South  
 River City Church  
 River Region Runners  
 River Region United Way  
 Rosa Parks Museum  
 Salvation Army Montgomery  
 Save-A-Life of Montgomery  
 Scott and Zelda Fitzgerald Museum  
 Second Chance Foundation  
 Selma to Montgomery National Historic Trail  
 Service Dogs Alabama  
 Sickle Cell Foundation of Greater Montgomery  
 SKIP, Inc.  
 SouthernCare New Beacon Hospice  
 SpoilDiva, Inc.  
 Standing Together Against Rape (STAR)  
 Successful Living Center  
 That's My Child  
 The ARC of Alabama  
 The Bridge-Davis Treatment Center  
 The Nehemiah Center  
 The Wellness Coalition  
 Tie and Doll  
 Turning Point Church  
 Tuskegee Airmen National Historic Site  
 United Cerebral Palsy of Central Alabama  
 United Ways of Alabama  
 VOICES for Alabama's Children  
 Volunteers of America  
 WEL.C.O.M.E. Center  
 Wetumpka Depot Players  
 Women of Refined Gold  
 Working Woman's™ Home Association  
 YMCA Camp Chandler  
 YMCA of Greater Montgomery

**3. What month and year did the activity begin and what milestones have occurred along the way? (May include a timeline.)**

***Timeline and narrative provided by HandsOn River Region for Pay it Forward***

**Pay It Forward Annual Activity**

**FY 2018**

- # of orientations scheduled - 6
- Approximate number of people oriented - 52
- Number of appointments made - 6
- Approximate number of volunteer hours by participants - 300
- Number of participating dentists - 1
- Number of visits/calls made to potential dentists to recruit for program – 6

**FY 2019**

- # of orientations scheduled - 6
- Approximate number of people oriented - 49
- Number of appointments made - 6
- Approximate number of volunteer hours by participants - 500
- Number of participating dentists – 3
- Number of visits/calls made to potential dentists to recruit for program – 8
- Two additional nonprofit partners added, 1 removed from FY 2017

**Narrative:**

In FY 2018, our initial nonprofit partners were Gift of Life and Friendship Mission. Our orientation numbers for that year rivaled 2019 since Friendship Mission has a large number of people staying at the shelter. Unfortunately, we had to end our partnership with Friendship Mission for several reasons, one of them being that clients were scheduling appointments and not showing. Our one participating dentist threatened to pull out of the program if we could not fix the issue.

In FY 2019, we started with one nonprofit partner, Gift of Life. Gift of Life is a great program but has low attendance, which is why our orientation numbers stayed similar to FY 2018 even though we added a new nonprofit partner, Hope Inspired Ministries, at the beginning of FY 2019. Hope Inspired Ministries has roughly 15-20 participants enroll in the program during each class (which can be held several times throughout the year). Hope Inspired Ministries has a class retention rate of 40-50%, which means by the time we make it to orientation we may have 6-10 people there. We were able to add Nehemiah Center as an additional nonprofit partner at the end of FY 2019, which will increase our engagement/orientation numbers moving forward. We added two new dentists to the network at the end of FY 2019, who will start taking clients in FY 2020.

We are looking great for FY 2020! In addition to two new dentists, two new nonprofit partners, Communities of Transformation and Transformation Montgomery, were added bringing our total nonprofit partners up to five. We plan to add a sixth, Aid to Inmate Mothers, in the new few months.

**Pay It Forward Partner Agencies**

**Gift of Life Foundation**

Mission: The Gift of Life Foundation is committed to improving the health and well-being of at-risk mothers and babies to build stronger communities.

Vision:

To foster an environment in Montgomery where:

- All pregnant women are able to receive prenatal care beginning in the first trimester.
- Healthcare and social services for mothers and babies are connected to each other in an efficient safety net.
- Every infant is fully screened and vaccinated.
- The teen pregnancy rate is well below Alabama's overall rate.

- The community is proud to stand up for at-risk mothers, children and families.

Reach: Montgomery County

Website: [www.giftoflife.org](http://www.giftoflife.org)

### **Hope Inspired Ministries**

Mission: Hope Inspired Ministries serves low-skilled, poorly educated, and chronically unemployed men and women by preparing them to obtain and maintain employment. We do so in a manner that develops individual worth, encourages personal responsibility, and promotes the value and honor of work. We introduce a way of life that promotes the development of the emotional, physical, and spiritual maturity in each student.

Who they serve: Hope Inspired Ministries focuses on chronically unemployed men and women 18-49. The question becomes "who exactly are these men and women?" There are many reasons why people find themselves in these circumstances and they seek to address any of these in order to help them transform into productive citizens. These range from prison records, past addictions, and a general lack of knowledge and understanding as to what it takes to be successful in the workplace. Regardless of the specific reasons, it is their intent to enter into a relationship where anyone who desires to become self-sufficient has the ability to do so.

Reach: Jefferson, Montgomery, and Lowndes Counties

Website: [www.hopeinspiredministries.org](http://www.hopeinspiredministries.org)

### **Nehemiah Center**

Mission: The mission of Nehemiah Center is to equip and enable the children and adults they serve with lasting skills enabling them to abundantly sustain themselves physically, spiritually and emotionally.

Who they serve: The Center serves at-risk children and families in the Chisholm community and offers a free GED program, a Jobs Readiness program, multiple parenting programs, mentoring programs, tutoring, a free after-school program and an Open-Gym night.

Reach: Montgomery County

Website: no current website.

### **Communities of Transformation**

Mission: The mission of Communities of Transformation is to move families from surviving to thriving by developing personal leadership skills and building authentic relationships.

What they do: Communities of Transformation offers students lessons in the Awaken program. Each site meets weekly with dinner and childcare provided. Participants are individuals or families who volunteer for this initiative. Small groups spend twelve weeks in the Awaken curriculum, a personal leadership class where participants learn about budgeting, goal setting, relationships, and exploring a new future story. Volunteers spend eight to ten weeks training for the work they will do.

Reach: Brewton, Dothan, Eufaula, Evergreen, Mobile, Montgomery, Phenix City, Pine Hill, and Selma Alabama. Their program also serves South Walton County, Florida

Website: [www.communitiesoftransformation.org](http://www.communitiesoftransformation.org)

### **Transformation Montgomery**

Mission: Transformation Montgomery is a nonprofit organization that seeks to transform lives one person, one family, one neighborhood at a time through holistic life skills training, relational community renewal, and affordable housing.

Focus Statement: Consistent with its mission, Transformation Montgomery is built on 3 Pillars of Transformation. Individually and together, these Pillars evoke transformation in the person and in the community. Transformation Montgomery devotes and limits its energy, resources and relationships to advancing the 3 Pillars of Transformation. The 3 Pillars and the function of each are as follows:

- Pillar I — Life-skills mentoring and training: To educate the community about poverty and to provide the people of Montgomery with relationships, training, and accountability that will holistically equip them with the skills and attitude necessary to rise out of poverty and to forever live productive, responsible, and independent lives.
- Pillar II — Community renewal: To operate, staff, and equip the Transformation Center, a multi-function facility in the Garden Square neighborhood that provides classes, services and meeting space for the people living in and around Garden Square for purposes consistent with transforming the people and the neighborhood.
- Pillar III — Affordable housing: To provide affordable housing in the Garden Square neighborhood of Montgomery to eligible Montgomerians.

Reach: Montgomery County

Website: [www.transformationmontgoemry.com](http://www.transformationmontgoemry.com)

### **Aid to Inmate Mothers**

Mission: Aid to Inmate Mothers provides services to Alabama’s incarcerated women with emphasis on enhancing personal growth and strengthening the bonds between inmate mothers and their children. What they do: Women leaving prison in Alabama walk out the door with \$10 in their pocket, a bus ticket, and little more than the clothes on their back, only to face obstacles in every aspect of daily living.

Aid to Inmate Mothers created an aftercare program, Project Reconnect, to prepare the women for release and help them successfully transition back into the community. The program is coordinated by Karen Carr, a former inmate who has gained the respect of the prison administration and inmates alike. It is designed for inmate mothers who are within one year of the end of their sentences.

#### **Pre-Release Programs**

Each week, AIM holds a class in the prison to provide education and information to help ensure a successful transition. Facilitators teach courses on topics relating to life skills, job preparedness, STD awareness, human sexuality and conflict resolution. Periodically, Karen also brings in guests to speak on topics such as domestic violence, sentencing laws, Pell grants, social service benefits available to women when they leave prison and how to be a successful parolee.

#### **Reconnecting to the Community**

After release, AIM steps in to help the women secure jobs and housing and provide essential counseling. At a minimum, participants receive follow-up support for one year.

More than 150 women released from Tutwiler in the last year are still under AIM’s wing. Karen works tirelessly to help each of the women overcome challenges. Sometimes, all they need is a sympathetic ear to listen to the frustrations they encounter as they make their transition and negotiate through family problems. Other times, more serious intervention is necessary.

Reach: Jefferson, Lowndes, and Montgomery Counties

Website: [www.inmatemoms.org](http://www.inmatemoms.org)

### **Friendship Mission**

Mission: Demonstrating love in action, Friendship Mission, Inc. provides a faith-centered place of refuge for the River Region’s homeless and poor that exemplifies compassion, promotes self-sufficiency and offers the tools to achieve this goal.

What they offer: The residents at Friendship Mission are involved in a variety of activities including basic life skills classes, Bible studies, substance abuse counseling, GED classes, employment and college courses. Friendship Mission houses approximately 100 men, women and children in two locations.

Friendship Mission has also partnered with the VA to assist homeless veterans and feels strongly that no man or woman, having served the nation, should find themselves living on the streets.

Reach: Montgomery County

Website: [www.friendshipmission.org](http://www.friendshipmission.org)

The sections below follow a logic model format. For more information on logic models go to: [W.K. Kellogg Foundation: Logic Model Development Guide](#)

<b>INPUTS</b>	<b>PROGRAM ACTIVITIES</b>	<b>OUTPUTS</b>	<b>OUTCOMES</b>
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1. **What resources were needed to carry out the activity?** (e.g., staffing, volunteers, funding, partnerships, collaborations with various organizations, etc.)

\*See above narrative

<b>INPUTS</b>	<b>PROGRAM ACTIVITIES</b>	<b>OUTPUTS</b>	<b>OUTCOMES</b>
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2. **Please provide a detailed description the key aspects of the activity, including the following aspects: administration, operations, and services.**

### **Pay It Forward Grant Guidelines**



**The Department shall:**

- Distribute grant funds to HandsOn River Region per submitted invoices through FY2019 to a maximum of \$25,000.00 per budget allocations for marketing, outreach, dentist recruitment, and staff funding.
- Assist HandsOn River Region in creating unified design branding items to appropriately reflect its partnership with ADPH
- Assist in promotion of the Pay It Forward program through ADPH social media outlets
- Monitor volunteer hours logged by clients through the Volunteer Management System

HandsOn River Region is the sub-recipient. Pay It Forward is a program of HandsOn River Region, who, for 46 years, has been the hub in the River Region for coordination of volunteer services and National Days of Service activities.

Pay It Forward is a program designed to help low-income citizens who don't have dental insurance to get the dental care they need and to give back to the community at the same time. Those who qualify to receive dental care through the Pay It Forward program make a valuable impact by completing hours of volunteer service in return for dental care at participating dental offices. Pay It Forward recruits area dentists to provide Pro-Bono services to qualifying clients. Pay It Forward also vets and recruits social service agencies who have clients who meet eligibility requirements for the program. Once a partnership has been formed between Pay It Forward and a social service agency, HandsOn River Region staff provide year-round orientations for those clients and facilitate the record keeping of volunteer hours for those clients. HandsOn River Region staff working in the Pay It Forward program also work closely with participating dentists to schedule dental appointments once clients have volunteered enough hours for their initial visit. Pay It Forward works with the client and their agency to ensure the client attends their dental visit and any subsequent visits.

**The Sub-Recipient shall:**

- Create an original brand for the Pay It Forward program and utilize branding items from the Department to create a unified design
- Recruit new dentists to participate in the Pay It Forward program
- Promote and market the Pay It Forward program to low-income citizens who do not have dental insurance
- Confirm client eligibility with case manager at participating organizations
- Host orientation session for new clients
- Assist client in completing necessary paperwork, including client agreement form
- Register client as volunteer in one of over 200 nonprofit agencies in the River Region area
- Verify volunteer hours logged by client in community organization(s) to apply towards dental treatment at a participating Pay It Forward dentist office through the Volunteer Management System and forward monthly reports to Department.
- Coordinate appointments between client and participating dental office
- Submit monthly itemized invoices to Department for payment

INPUTS	PROGRAM ACTIVITIES	OUTPUTS	OUTCOMES
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**3. What outputs or direct products resulted from program activities? (e.g., number of clients served, number of services units delivered, products developed, accomplishments, etc.)**

FY 2018:

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- Approximate number of people oriented - 52
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- Number of visits/calls made to potential dentists to recruit for program - 6

FY 2019:

- # of orientations scheduled - 6
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- Approximate number of volunteer hours by participants - 500
- Number of participating dentists – 3
- Number of visits/calls made to potential dentists to recruit for program – 8

Two additional nonprofit partners added, one removed from FY 2018

*The National value for volunteer time per hour is \$25.43.*

*This means that in FY 2018 the program’s impact to the community was \$7,629. The program impact to the community in FY 2019 was \$12, 715.*

INPUTS	PROGRAM ACTIVITIES	OUTPUTS	OUTCOMES
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4. **What outcomes did the program achieve? (e.g., health statuses, knowledge, behavior, care delivery system, impact on target population, etc.)** Please include the following aspects:
- a. How outcomes are measured
  - b. How often they are/were measured
  - c. Data sources used
  - d. Whether intended to be short-term (attainable within 1-3 years), intermediate (achievable within 4-6 years), or long-term (impact achieved in 7-10 years)

The ultimate goal of the grant is to provide funding to increase access to dental care to a vulnerable population. This access reduces the number of caries in the population, provides restorative care, reduces pain in patients, and addresses the low birth weight babies in specific aspects of the patient pool. Outcomes are measured on an individual basis and are constantly updated.

It is the intent of this grant to help sustain the program on a long-term basis. As outcomes improve, so hopefully will the monetary amount of the annual grant award to HandsOn River Region for support of the Pay It Forward program.

**Budgetary Information:**

NOTE: Charts and tables may be used to provide clarity.

**1. What is the annual budget for this activity?**

[Hands On River-Pay It Forward Budget](#)

**2. What are the costs associated with the activity? (Including staffing, materials, equipment, etc.)**

See above

**3. How is the activity funded?**

Grant funds are provided by MCH Title V grant.

**4. What is the plan for sustainability?**

Increasing the recruitment rate of dentist providers will increase the number of available appointments for Pay It Forward clients. Plans to continue/increase grant funds for the Pay It Forward program should help insure its perpetuation.

**Lessons Learned and/or Plans for Addressing Challenges:**

**1. What important lessons were learned that would be useful for others looking to implement a similar activity? Was there anything you would do differently?**

The largest obstacle for the Pay It Forward program is transportation for the clients to get to their appointments. Perhaps consider the possibility of bus vouchers to be a covered expense by grant funds.

**2. What challenges did the activity encounter and how were those addressed?**

Surprisingly, the implementation of the Pay It Forward grant went very smoothly and encountered no opposition.

The biggest challenge was to have in place a referral base of dentists who would accept the clients of Pay It Forward. That framework was necessary initially to build upon as the number of patients (hopefully) continues to increase.

**Available Information Resources:**

Share any models, tools, and/or guidelines developed by the program specifically for this activity that may be useful to others seeking additional information. Hyperlink resources if possible.

<b>TO BE COMPLETED BY ASTDD</b>	
Descriptive Report Number:	01006
Associated BPAR:	State and Territorial Oral Health Programs and Collaborative Partnerships
Submitted by:	Alabama Department of Public Health
Submission filename:	DES01006ALpay-it-forward-2020
Submission date:	February 2020
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