



Nevada Medicaid Dental Preventive Services

Critical NV school-based providers in prior years:

Community Health Alliance

Future Smiles

UNLV Sealant Program

COVID-19 Pandemic's Impact on School-Based Services

According to the 2012, *Burden of Oral Disease in Nevada*, Nevada's proportion of children with dental caries experiences in primary and permanent teeth is more than **double the nation average**. Delayed identification and treatment of caries could have catastrophic public health consequences in the next year to two years.

School-based health services are critical for the Medicaid population in Nevada, but the COVID-19 pandemic has disrupted these services. In recent years Washoe County has suffered losses of school-based sealant programs and Clark County will not allow school-based sealant programs on campus in the 20-21 school year which severely limits access to preventive dental services for underserved children.

CMS Learning Collaborative

CMS plans to launch a new two-year Learning Collaborative for state Medicaid programs: **Advancing Prevention and Reducing Childhood Caries.**

- Launch will probably be September or October 2020
- Focus will be on two topics:
 - Increasing the delivery of oral health services outside of dental office settings.
 - Supporting the disease management approach to children's oral health (silver diamine fluoride)

More information:

<https://www.medicaid.gov/medicaid/quality-of-care/improvement-initiatives/advancing-prevention-and-reducing-childhood-caries-medicaid-and-chip-learning-collaborative/index.html>



1. Design high-impact, multi-channel outreach campaign



2. Organize delivery system capable of serving state's Medicaid children within short timeframe



3. Provide Teledentistry platform to all willing and able NV Medicaid providers, including non-traditional providers



4. Create a workflow to support fluoride home application



5. Design a case management program to navigate all at-risk enrollees to treatment, as soon as possible

Need for a coordinated effort that involves as many entities and media outlets as possible to maximize enrollee participation.

- **DHCFP** mailers/text messages alerting enrollees to program and to anticipate a call
- **Schools** notify parents (very effective)
- **LIBERTY** outreaches to enrollees through:
 - Text messages for those with cell numbers on file
 - Mailings to those without cell number on fileEnrollee instructed to anticipate a call or contact us when they would like to be contacted
- LIBERTY website for enrollees to contact us about the program

Enrollee receives text/call to assist in scheduling visit.

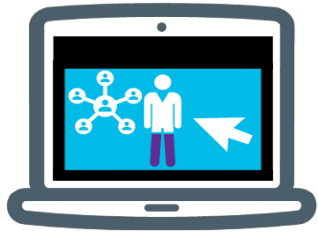
Enrollee choice:

- Opt-in to go to primary dental provider (PCD)
- Opt-in to Teledental visit/fluoride home application

For enrollees who do not respond:

- LIBERTY to continue outreach
- Entice participation with enrollee rewards/incentives

LIBERTY engages provider network, offering Teledental platform and technical assistance.



- **Design HEDIS reimbursement/incentive plan for:**
 - Office visit/preventive services
 - Teledental assessment and fluoride home application
- **Identify all willing and able Nevada Medicaid providers to participate:**
 - Opt-in:
 - Office visit
 - Teledental – LIBERTY provides access to a Teledental platform for 3-4 months
 - Opt-out:
 - Assign enrollees managed by “project”-based providers for Teledental visit/fluoride home application
- **Utilize non-traditional dental providers (i.e., school-based providers and Teledental providers)**

LIBERTY to standardize information collected from providers.

Minimal requirements for providers to report to LIBERTY.

Provider to report:

- Risk score
- Home fluoride Rx
- Doctor's notes

LIBERTY to coordinate fulfillment activities.

Home Fluoride Distribution

Provider identifies where fluoride prescription is appropriate and shares assessment results, notes, and prescription with LIBERTY.

LIBERTY coordinates fulfillment with a supplier such as Amazon or Colgate.

Enrollees receive advanced instruction from provider on application and short video provides demonstration.

Based on risk score, LIBERTY to follow-up with enrollees who do not have a primary dental home.

Dental Home Navigation

LIBERTY performs follow-up to navigate enrollees to a dentist, based on their assessment results.

Process for Enrollees:

